

## THE UNIVERSITY OF TENNESSEE

### IRIS/PORTAL/BUSINESS WAREHOUSE MAINTENANCE SCHEDULE

The following provides the maintenance schedules for IRIS, Business Warehouse, My IRIS Web Portal and IRIS Mobile (aka Fiori) through December 2018. During these maintenance periods, these systems will not be available to users.

**Monthly Maintenance** typically occurs between 10:00 P.M. (Eastern Time) Friday evening and noon the following Sunday. However, when a maintenance weekend is listed as “abbreviated”, the outage will be from Noon on Saturday through Noon on Sunday.

#### **Schedule for 2017**

September 15, 2017  
October 13, 2017  
November 17, 2017  
December 8, 2017

#### **Schedule for 2018**

January 12, 2018	July 7, 2018 (abbreviated)
February 16, 2018	August 3, 2018
March 16, 2018	September 14, 2018
April 21, 2018 (abbreviated)	October 12, 2018
May 18, 2018	November 16, 2018
June 15, 2018	December 14, 2018

#### **Weekly Maintenance**

Weekly maintenance will be applicable to IRIS, Business Warehouse and My IRIS Web Portal on Wednesday evenings between 10:00 P.M. (Eastern Time) and 2:00 A.M. Thursday mornings. During this period of time these systems will not be available to users.

#### **Daily Backups**

Daily backups of the systems occur every morning from 1:00 A.M. until 3:15 A.M. (Eastern Time). During the daily backups, the systems are available to users.

#### **Weekly Backups**

Weekly backups of the IRIS System occur every Sunday morning from 1:00 A.M. until 6:15 A.M. (Eastern Time). During the weekly backups, the systems will not be available to users.

Weekly backups of My IRIS Web Portal occur every Monday morning from 1:30 A.M. until 2:45 A.M. (Eastern Time). Business Warehouse weekly backups occur every Saturday night from

11:00 P.M. until Sunday at 2:30 A.M. (Eastern Time). During the weekly backups, the systems will not be available to users.