

## THE UNIVERSITY OF TENNESSEE

### IRIS/PORTAL/BUSINESS WAREHOUSE MAINTENANCE SCHEDULE

The following provides the maintenance schedules for IRIS, Business Warehouse, My IRIS Web Portal and IRIS Mobile (aka Fiori) through December 2019. During these maintenance periods, these systems will not be available to users.

**Monthly Maintenance** typically occurs between 10:00 P.M. (Eastern Time) Friday evening and noon the following Sunday. However, when a maintenance weekend is listed as “abbreviated”, the outage will be from Noon on Saturday through Noon on Sunday.

#### **Schedule for 2019**

January 11, 2019	July 6, 2019 (abbreviated)
February 15, 2019	August 2, 2019
March 29, 2019 (originally 3/15/19)	September 13, 2019
April 20, 2019 (abbreviated)	October 11, 2019
May 17, 2019	November 15, 2019
June 14, 2019	December 13, 2019

#### **Weekly Maintenance**

Weekly maintenance will be applicable to IRIS, Business Warehouse and My IRIS Web Portal on Wednesday evenings between 10:00 P.M. (Eastern Time) and 2:00 A.M. Thursday mornings. During this period of time these systems will not be available to users.

#### **Daily Backups**

Daily backups of the systems occur every morning from 1:00 A.M. until 3:15 A.M. (Eastern Time). During the daily backups, the systems are available to users.

#### **Weekly Backups**

Weekly backups of the IRIS System occur every Sunday morning from 1:00 A.M. until 6:15 A.M. (Eastern Time). During the weekly backups, the systems will not be available to users.

Weekly backups of My IRIS Web Portal occur every Monday morning from 1:30 A.M. until 2:45 A.M. (Eastern Time). Business Warehouse weekly backups occur every Saturday night from 11:00 P.M. until Sunday at 2:30 A.M. (Eastern Time). During the weekly backups, the systems will not be available to users.