

## Withdrawing from IRIS Courses in K@TE:

• The steps outlined in this document will demonstrate how to withdraw from an inperson IRIS course in <u>K@TE</u> (<u>https://kate.tennessee.edu/</u>).

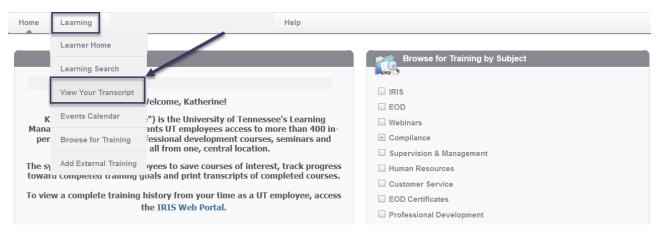
The IRIS training lab is limited to 12 computer stations, and we appreciate you working through these steps in advance whenever you are unable to attend a course.

Your commitment to promptly withdraw from IRIS in-person training courses as soon as you know you are not able to attend allows us to invite those on waiting lists to attend or to cancel classes when attendance is low, thereby freeing up time for our instructors.

- You will receive a system-generated email if the IRIS course itself is canceled. This
  document also includes the process to follow when registering for the next available
  session for the canceled course.
- For any questions related to this process, please contact the K@TE Support Team at AskKate@Tennessee.edu.
- The <u>IRIS Help website</u> (<a href="https://irishelp.tennessee.edu/">https://irishelp.tennessee.edu/</a>) is an additional resource available to you 24/7, complete with e-Learning courses, additional IRIS Help instructional documents, step-by-step tutorials, and other related materials for IRIS and the related IRIS platforms.

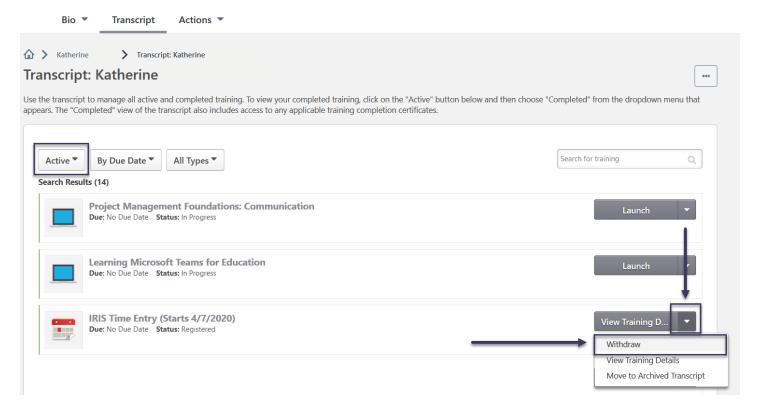
## **Steps to Follow:**

To withdraw from an in-person IRIS course, log in to <u>K@TE</u> using your NetID and password. Then, access your transcript in K@TE by clicking **Learning** >> **View Your Transcript** on the main menu:





• When on your "Active" transcript in K@TE, choose the appropriate IRIS course on your transcript and click on the down-pointing "Training Details" arrow. From the dropdown menu that appears, choose **Withdraw**:



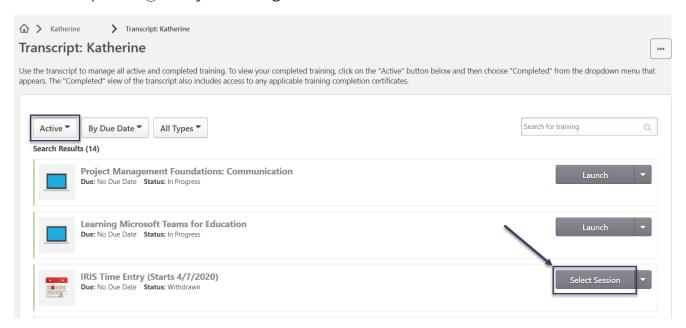
 When you choose the "Withdraw" option, you will be directed to a new page to add your reason for withdrawing from the course. After adding the appropriate reason, click on the Submit button:

ssion Details		
Even	nt Name: IRIS Time Entry	
Date	e / Time: (1) 4/7/2020 13:30:00 - 4/7/2020 16:30:00	
L	ocation: 150 Conference Center Building	
SESSION WITHD		
	RAWAL OPTIONS	
		V
ease select a reas		V
ease select a reas		~
ease select a reas		~
ease select a reas		
ease select a reas	son	V



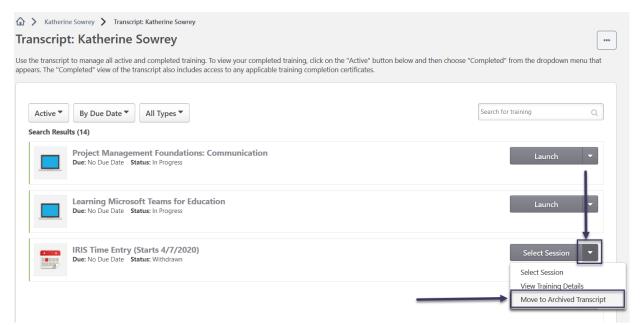
Once you work through these steps, you will be withdrawn from the course.

If you withdrew from the course by accident - or are interested in finding another available session for this same course - you may easily register again from your transcript in K@TE by choosing **Select Session**:



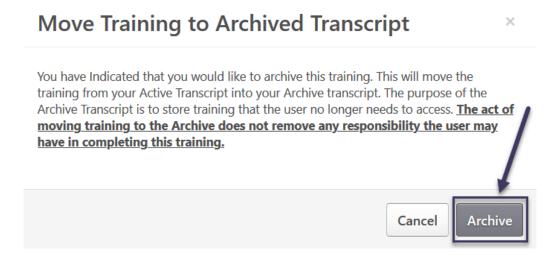
When you choose **Select Session**, a pop-up window appears that allows you to register for another available session for the same course.

• If the withdrawn course is no longer needed, you may move it to your "Archived" transcript in K@TE, which removes it from your "Active" transcript:

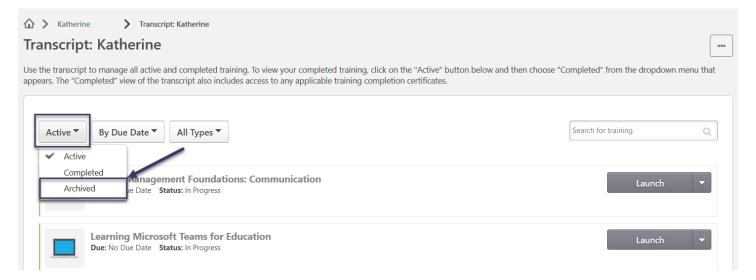




• When you choose **Move to Archived Transcript**, you will receive a pop-up window ensuring that you do intend to move this course and that it is no longer needed. If that is the case, choose **Archive**:



• If it is ever needed, you do have access to your "Archived" transcript and the ability to restore the archived course back to your "Active" transcript in K@TE:



 To restore this course to your "Active" transcript, choose Restore from Archived Transcript:

