THE UNIVERSITY OF TENNESSEE

IRIS/PORTAL/BUSINESS WAREHOUSE MAINTENANCE SCHEDULE

The following provides the maintenance schedules for IRIS, the Business Warehouse, the My IRIS Web Portal and IRIS Mobile (aka Fiori) through December, 2020. During these maintenance periods, these systems will not be available to users.

Monthly Maintenance
Monthly maintenance typically occurs between 10:00 P.M. (Eastern Time) Friday evening and noon the following Sunday; however, when a maintenance weekend is listed as “abbreviated”, the specific times of the outage may vary, and will be specified in the associated IRIS Listserv maintenance announcement.

Schedule for 2019

November 22, 2019 (originally 11/15/2019)
December 13, 2019

Schedule for 2020

January 10, 2020  July 11, 2020 (abbreviated)
February 14, 2020  August 7, 2020
March 14, 2020  September 11, 2020
April 18, 2020 (abbreviated)  October 9, 2020
May 15, 2020  November 13, 2020
June 12, 2020  December 11, 2020

Weekly Maintenance
Weekly maintenance may sometimes be necessary for IRIS, the Business Warehouse, the My IRIS Web Portal, and IRIS Mobile on Wednesday evenings between 10:00 P.M. (Eastern Time) and 2:00 A.M. Thursday mornings. During this preemption window, the systems may be unavailable for use.

Daily Backups
Daily backups of the systems occur every morning from 1:00 A.M. until 3:15 A.M. (Eastern Time). During the daily backups, the systems are available to users.

Weekly Backups
Weekly backups of the My IRIS Web Portal occur every Monday morning from 1:30 A.M. until 2:45 A.M. (Eastern Time). The Business Warehouse weekly backups occur every Saturday night from 11:00 P.M. until Sunday at 2:30 A.M. (Eastern Time). During the weekly backups, these systems will not be available. IRIS backups occur while the system is up and do not affect availability.