**THE UNIVERSITY OF TENNESSEE**

**IRIS/PORTAL/BUSINESS WAREHOUSE**
**MAINTENANCE SCHEDULE**

The following provides the maintenance schedules for IRIS, the Business Warehouse, the My IRIS Web Portal and IRIS Mobile (aka Fiori) through December, 2020. During these maintenance periods, these systems will not be available to users.

## Monthly Maintenance
Monthly maintenance typically occurs between 10:00 P.M. (Eastern Time) Friday evening and noon the following Sunday; however, when a maintenance weekend is listed as "abbreviated", the specific times of the outage may vary, and will be specified in the associated IRIS Listserv maintenance announcement.

## Schedule for 2019

November 22, 2019 (originally 11/15/2019)
December 13, 2019

## Schedule for 2020

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|---|---|
| January 10, 2020 | July 11, 2020  (abbreviated) |
| February 14, 2020 | August 7, 2020 |
| March 14, 2020 | September 11, 2020 |
| April 18, 2020 (abbreviated) | October 9, 2020 |
| May 15, 2020 | November 13, 2020 |
| June 12, 2020 | December 11, 2020 |

## Weekly Maintenance
Weekly maintenance may sometimes be necessary for IRIS, the Business Warehouse, the My IRIS Web Portal, and IRIS Mobile on Wednesday evenings between 10:00 P.M. (Eastern Time) and 2:00 A.M. Thursday mornings. During this preemption window, the systems may be unavailable for use.

## Daily Backups
Daily backups of the systems occur every morning from 1:00 A.M. until 3:15 A.M. (Eastern Time). During the daily backups, the systems are available to users.

## Weekly Backups
Weekly backups of the My IRIS Web Portal occur every Monday morning from 1:30 A.M. until 2:45 A.M. (Eastern Time). The Business Warehouse weekly backups occur every Saturday night from 11:00 P.M. until Sunday at 2:30 A.M. (Eastern Time). During the weekly backups, these systems will not be available. IRIS backups occur while the system is up and do not affect availability.